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2. Article Number (Copy from service label)
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PS Form 3811, July 1999

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The above copies of my receipts (mailed proof from the Saxton, Pa. Post Office on Jan. 16, 2001 and the return receipt copy from the PTO Mail Center) showing my Patent Application had been received on Jan. 23, 2001. It seems to me to be an extra long time to have to wait for my Patent application to be examined and evaluated?

Prior Patents I have gotten have been processed in half the time! As you can see from copy of my phone bill a month back, I had tried without success to ascertain just why I havent heard anything.

Nobody I talked to, xcept one man could h lp me find out a thing! He said that the backlog was really piled up. Can you pl as help me? I'm 85 years young, but their is a point where one mistep and tiny!

Thankyou in advanc .

John C. Murray
 John C. Murray

you is this: if you call, we will listen and make every attempt to deliver complete satisfaction. Thank you for your business.

Equipment	.06
Other charges	10.85
Taxes and surcharges	
Total Sprint local services	\$82.82



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D tail of charges May 16 - Jun 16

Partial month charges

Interstate access surcharge	3.63
Partial month service	
April 20 - May 16	
Interstate access surcharge	3.69
Partial month service	
April 20 - May 16	
Local phone service	10.42
Partial month service	
April 20 - May 16	
Sprint Solutions	19.68
Partial month service	
April 20 - May 16	

Total Partial month charges

Local services for 814-448-3695

Sprint Solutions	23.60
Classic Solution includes local phone service, caller ID with name, anonymous call rejection where available, return call (*69), three-way calling, call forwarding	
LineGuard	4.45
Usage-based services	
Message delivery	1 @ .75
Sprint local calling card	
Global Access card charges	31.05
Total local services for 814-448-3695	\$69.15

Global Access card itemized calls

Date	Time	Place called	Number called	Period	Minutes	Amount
1 Apr 26	13:15 P	ALEXANDRIA, VA from THREE SPG, PA	703-308-2852 814-448-3695	Day	2.0	.20
2 Apr 26	13:18 P	ALEXANDRIA, VA from THREE SPG, PA	703-308-2052 814-448-3695	Day Operator assist	5.0	5.21
3 Apr 26	13:25 P	ALEXANDRIA, VA from THREE SPG, PA	703-308-4357 814-448-3695	Day	5.0	8.26
4 Apr 26	13:41 P	ALEXANDRIA, VA from THREE SPG, PA	703-308-2852 814-448-3695	Day Operator assist	12.0	13.57
5 Apr 28	7:07 P	LADRE, MD from THREE SPG, PA	301-604-9472 814-448-3695	Night/Weekend	8.0	.81

Total Global Access card charges \$31.05

*All PAT. OFFICE
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Sprint local services continued next page

† - see page 2 for explanation

John C. Murray
HC-01 - Box 31
Broad Top, Pa. 16621-9606



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